

**Summary of Minutes**

Water Conservation Advisory Council Workgroup Conference Call  
Workgroup: Wholesale Water Suppliers and Regional Water Authorities

Date: 23 February 2021  
Time: 10:00 a.m.  
Location: Remote (GoToMeeting)

<u>Members</u>	<u>Alternates</u>	<u>Interested Parties</u>	<u>TWDB Staff</u>
Dustan Compton Jennifer Allis Valerie Miller		Karen Menard Raquel Mullen Molly Ballesteros Neil Weems Adam Conner	Shae Luther Josh Sendejar

- I. Introduction of Participants  
The conference call began at 10:01 a.m.

Participants introduced themselves and discussion began with an overview of the last workgroup meeting, held in October 2020, which included a review of the legislative report and BMP updates.

- II. BMP Progress

Wholesale Conservation Rates:

Dustan began discussion by asking if any progress on this BMP had been made. Donna Howe was taking the lead on this BMP, unfortunately she was unable to make this meeting. Josh noted that at a previous WCAC meeting Donna shared some notes regarding the BMP, should circle back with her to get an update.

Water Conservation Education and Public Awareness:

Dustan asked if any on the call had thought of any updates on this BMP or additional topics to add regarding new programs, efforts/messages, or examples that could be incorporated into the BMP. Josh noted that several water utilities/providers utilized infographics to convey key information, perhaps a topic to include would be the use of graphics in public awareness/education efforts. Dustan also noted that emergency messaging could also be included in the BMP.

Other’s mentioned that there was confusion/misinformation from the public regarding issues like boil water notices and dripping faucets. It was noted that water providers opened both potable and non-potable filling stations with explicit language regarding the usage of each.

Another topic discussed was if any wholesale supplier went into conservation stages as a result of last week's storm. It was noted that one supplier in North Texas went into stage 3 of their DCP as an emergency response. Another supplier noted that as they generate hydroelectric power they did not go into conservation restrictions.

Providing Financial Incentives Directly to Customer's End-Users:

Dustan began discussion by asking if anyone on the call had new campaigns for summer and noted that TRWD is looking into grant programs for customer cities to use for outdoor education programs.

Valerie Miller noted LCRA offers funds for retrofits. LCRA has also invested in leak detection equipment to loan out, as well as a software which allows users to analyze their water loss. Reducing water loss has been of great interest to wholesale customers.

Dustan asked if any other had thoughts on additional BMPs from the wholesale perspective, or if they would like to help with the development of current BMPs to let himself or Josh know.

III. Work Group Initiatives and Activities for 2021

Dustan noted that the workgroup will plan on moving forward with the three BMPs and will hope to get them finalized.

Dustan then asked if there were any other areas of collaboration in regards to the workgroup. Karen Menard brought up reaching out to wholesale customers on their input for the BMP and/or their general preparedness for last week's storm, how they prepared and how they fared. Karen stated she wanted to be sure the workgroup is reaching their stakeholders during the process. Josh noted that a survey could be created for either feedback on the BMP specifically or a broader survey on preparedness/response regarding last week's weather event.

IV. Other Discussion

Josh noted that the next Water Conservation Advisory Council meeting will be held on Wednesday, March 10<sup>th</sup>. A reminder notice will be sent tomorrow as a two-week reminder, if anyone is not currently receiving notices please contact him to be put on the Interested Party list.

V. Adjourn

The meeting was adjourned at 10:50 a.m.