

Summary of Minutes

Water Conservation Advisory Council Workgroup Meeting and Conference Call
Workgroup:

Date: August 25, 2021
Time: 10:30 a.m.
Location: Remote (GoToMeeting)

<u>Members</u>	<u>Alternates</u>	<u>Interested Parties</u>	<u>TWDB Staff</u>
Dustan Compton Donna Howe Valerie Miller		Karen Menard Paula Paciorek	Josh Sendejar John Sutton Shae Luther Travis Brice Daniel Rice

Documents can be found at: www.savetexaswater.org/meeting/workgroup/wholesale.html

I. Introduction of Participants

The meeting began at 10:33 a.m.

II. Public Education and Outreach BMP Progress

Dustan Compton began discussion by reviewing the BMPs the workgroup had previously discussed:

- Public Education & Outreach
- Wholesale Conservation Rates - Donna Howe had provided some information from her contacts.
- Providing Incentives to End Users

If anyone is interested in championing or helping develop one of these BMPs, please let Dustan know.

III. Work Group Initiatives and Activities for 2021

Survey:

Dustan noted that at the last workgroup meeting, conducting a survey of wholesale providers was discussed. The survey would serve several purposes, including:

- Encourage Participation
- Gain understanding/knowledge and/or case studies for current BMP development
- Winter Storm insights:
 - Did entities go into any conservation or reduction stages?
 - Direct Communication with Customers?
 - Lessons Learned?

Paula Paciorek noted that a survey would be great relating to Winter Storm Uri, in particular how wholesale providers handled operations and emergency response.

It was also noted that questions regarding Water Loss and Communication during the Winter Storm could be included in the survey.

Valerie Miller noted communication would be a great idea. The workgroup could also perhaps look at how to partner with customers and other stakeholder groups.

Paula P. suggested the workgroup could potentially develop a toolkit to include resources, BMPs, and even mentorship opportunities.

Karen Menard suggested including a list of wholesale providers on the workgroup's webpage to facilitate mentorship by region. She also suggested including a link to the workgroup's webpage on the survey and asking for feedback.

Dustan Compton will begin drafting a survey.

TWDB Staff will update the wholesale contact list.

IV. Other Discussion

No other discussion was held.

V. Adjourn

The meeting was adjourned at 10:55 a.m.